CStoreOffice®

Back Office Software

CStoreOffice® - Backoffice Key Functions

🖥 **Browser Access - cloud based solution**   📱 **Mobile Application**   🌐 **Multilingualism / Localizations**

ACCOUNTING

- Chart of accounts
- Journal entries
- Financial reports
- Cost accounting
- Accounts Receivable
- Accounts Payable
- Purchase Invoices
- Incoming Payments
- Outgoing Payments
- Payment Terms
- Sales Invoices
- Credit Memo
- Audit Period
- Checks
- Credits
- Customer Statements
- Cash reconciliation
- Administrative expenses
- QuickBooks Integration
- MS Dynamics Export
- MAS 90 Export

FACILITY DEVICES INTEGRATION/EDI

- **Cash Registers Integration:**
  Bulloch, Nucleus, Passport, Radiant, Smartdesq, NCR Radiant Ruby/Sapphire, G-Site, Fiscal
- **ATG Integration**
- **Handheld Scanner Integration**
- **EDI Import:**
  Merchandise Invoice, Fuel Invoice, Fuel BOL, Pass Trough Credits, Fuel Prices, Price Changes Import
- **Multiple Import/Export protocols:**
  FTP, SFTP, Samba, FTP+SSL, OpenAS2, HTTP (cURL, Rest API), SOAP, AS2, EMAIL

PRICE BOOK & PROMOTIONS

- Price Book Management
- Price Limit
- Price/Cost Zones
- Product Packaging
- Product Delisting
- Product Classification
- Time Sensitive Promotions
- Promotion Reimbursement
- Execute/Terminate Promotions
- Mass Cost/Price Change Update
- Product Catalog Management
- Items Taxonomy Management
- Price Management
- Price Change Investigation
- Price Book & Promotions reports
- Pricing for Universal Product Codes
- Ability to Print Shelf Labels
- Price/Promotion Lookup
- Royalty Calculations

PURCHASING

- EDI with 100's of vendors
- Automatic Ordering
- Paper to EDI invoice processing
- Perpetual inventory
- Item Cost history
- Overstock and Understock reports
- Item Velocity
- Best sellers
- Dead Items/Slow sellers
- A/P credit memos
- Price change tracking
- New items notification
- New promotions notification

INVENTORY

- Item management
- Item Cost History
- Price Change management
- EDI Invoice mgmt.
- Item Group Reconciliation
- Item Level Tracking
- Inventory Cycle Counts
- Inventory transactions
- Merchandise Transfers
- Vendor Profiles
- Vendor number mgmt.
- Recurring transactions
- Multiple Measurements
- Parent-Child linking
- Automatic Ordering
- Paper invoice processing

REPORTS

- Adhere to Legal/Regulatory Requirements
- Sales Activity Reporting for TMs/DMs
- Sales Activity for Retailers by Site, Level, Vendor, Promotions
- Site Performance Reporting for TMs/DMs
- Site Performance for Category Managers
- Sales Reporting by Site, Category, Vendor, Royalties, Post Margin, Promotional Look Back
- Sales Reporting: Site Level, Cluster Level, Channel Level
- Promotions Reporting
- Analytics Reporting: Business/Customer Insights
- Fuel Reporting
- Store Reporting
- Item Movement Reporting
- Lottery Reporting

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Head Office - Key Functions

Browser Access - cloud based solution   **Mobile Application**   **Multilingualism / Localizations**

SYSTEM SET-UP

- Fast site set-up of new site
- Individual site editing
- Site channel set up and channel re-assignment
- Site activation/deactivation in real time
- Price book download controlled from HO
- Price book versioning controlled from HO
- Business Validation forms ensure data consistency
- Category Manager/Price Book manager at HO can set up product and download to store
- Item change history stores all attributes permanently

PRODUCT

- New vendors set up at HO or locally
- Item tags allow unlimited product attributes
- Products can be bulk loaded to store price book from HO
- Price book manager can adjust/change product hierarchies
- Instant activation or deactivation available for all products in real time

PRICE MANAGEMENT

- Multiple price zones with individual pricing can be set up for any item.
- Price groups allow mass price changes across multiple channels

PROMOTIONS MANAGEMENT

- Promotions are set up with automatic start and stop dates
- CSO has a complete list of promotions report
- Expired promotions are stored and can be reactivated at will
- Promotions can have preset date ranges
- Combos and mix and match promotions are possible
- Coupons can be accepted at the register
- The system can do day part promotions
- Items may be added or deleted from a promotions group
- Tax-exempt items may be included in promotions

REPORTING

- Reports on sales, units, promotions, margins are available for all channels and hierarchies
- Location level reports include items sales, purchases and inventory
- Promotions acceptance reports are available by location
- Users are assigned access to selected reports through role-based access settings
- Reports may be exports in Excel or PDF

MISC.

- Multiple languages supported in all product attributes and price book entries.

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Functional Details - Key Facts

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SITE/PRODUCT PERFORMANCE METRICS

• Category managers get timely, accurate data on item movement and sales metrics
• Best seller reports
• Average seller reports
• Dead item reports
• Itemized margin reports
• Sales by vendor reports
• Cost exception reports
• Out-of-stock/Overstock reports
• Taxonomy Management System allows price book and category managers to create custom reports based on whatever customer criteria meeting business goals

PRODUCT CLASSIFICATION

• Custom taxonomies can be created, using whatever classification criteria required to provide necessary BI.
• Taxonomy is a customizable hierarchy into which any product can be placed to yield required business intelligence, i.e., Channel>Supplier> Category> Promotion > Price, etc.
• Flexible item tag system allows the creation of multiple custom attributes to track each item
• Price and cost zones can be created by the user for any product or group of products.

PRICE MANAGEMENT FUNCTIONALITY

• Multiple price zones with individual pricing can be set up for any item.
• Price groups allow mass price changes across multiple channels
• Price zones can be mutually exclusive

EVENT ANALYSIS

• Risk Prevention Managers can view events by shift, by POS or by employee to pinpoint problems.

DATA MODEL

• Site auditing information is stored permanently for viewing by system administrators.

MISC.

• Unauthorized sales can be reported on because C-Store Office Price book has the ability to include products in a local price book that are not represented in the Global Price Book.

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Architecture – Key Functions

📺 **Browser Access - cloud based solution**   📱 **Mobile Application**   🌐 **Multilingualism / Localizations**

DATA INTEGRATION

- **C-Store Office supports multiple integration protocols including** FTP, SFTP, Samba, FTP+SSL, OpenAS2, HTTP (CURL, Rest API), SOAP, AS2, EMAIL

POS INTEGRATION

- **C-Store Office supports integration with a variety of POS systems, including:** Bulloch, Nucleus, Passport, Radiant, Smartdesq, Ruby/Sapphire, G-Site, Fiscal
- C-Store Office also integrates with all suppliers using EDI as well as devices such as hand-held scanners and ATG.

USER ACCESS MANAGEMENT

- Users must have three user credentials to enter the system. Credentials are assigned to users by the system administrator.
- The system administrator can also create a user profile that limits access to system assets based on the user's role in the organization. This role-based access procedure assures all employees have access to the data they need to do their job and no other data.

HELP

- C-Store Office contains a comprehensive collection of self-help tools that allow the users to search the tech support database, review all technical documentation on the back office and even view a variety of training videos right in the system.